



October 15, 2013

Dear Customers and Partners,

Subject: End of Life – Executive Viewer

Today, IBM announced that IBM Cognos Executive Viewer Version 10.2.1 will be the last version of this product to be released. Additional information can be found at <http://www-01.ibm.com/common/ssi/cgi-bin/ssialias?infotype=an&subtype=ca&appname=gpateam&supplier=897&letternum=ENUS213-430>. This letter is to communicate information around support, additional user license acquisition and possible transition options for our customers.

From a support perspective, IBM will continue to provide support and maintenance services for Executive Viewer in accordance with IBM support policy, details of which can be found here: <http://www-01.ibm.com/software/lotus/passportadvantage/supportlifecycleextended.html>. Please be aware however, that no additional enhancements will be made to this product.

From a license perspective, customers who have a current entitlement to Executive Viewer will be able to acquire additional user licenses until March 31, 2017.

From a longer term perspective, IBM has a number of different offerings that provide similar capabilities as Executive Viewer. In working with your account representative, an assessment can be done based on which features are being leveraged in Executive Viewer and then a recommendation made as to the appropriate product within the suite of IBM products would be most suitable.

IBM Customers may also choose to engage IBM Premier Partner, cubus AG, which markets and licenses the 'cubus outperform EV Analytics' software product, following their acquisition of code rights to IBM Cognos Executive Viewer in December 2012. Your account representative can provide further details for contacting cubus or their North American Business Partner, Decision Systems, Inc.

I trust that this statement underscores IBM's commitment to supporting your transition by providing support for a standard period of time in the short term and then subsequently providing different transition options based on what makes most sense for your organization.

I want to take this opportunity to thank you for your continued commitment and loyalty to IBM.

With kind regards

Gene Villeneuve,
Director, Business Intelligence Product Management

IBM's statements regarding its plans, directions, and intent are subject to change or withdrawal without notice at IBM's sole discretion. Information regarding potential future products is intended to outline our general product direction and it should not be relied on in making a purchasing decision. The information mentioned regarding potential future products is not a commitment, promise, or legal obligation to deliver any material, code or functionality. Information about potential future products may not be incorporated into any contract. The development, release, and timing of any future features or functionality described for our products remains at our sole discretion.